

Skill #	Competency	Playlist
1	Adaptability (Open to Change)	Click Here
2	Analysis/Solution Mindset (Problem Solver)	Click Here
3	Collaboration (Team Player)	Click Here
4	Communication (Good Communicator)	Click Here
5	Digital Fluency (Good with Technology)	Click Here
6	Empathy (Sensitive to Others' Feelings)	Click Here

7	Entrepreneurial Mindset (Go-Getter)	Click Here
8	Resilience (Plans for Success & Bounces Back from Failure)	Click Here
9	Self-Awareness (Self- Understanding)	Click Here
10	Social Diversity/Awareness (Sensitive to Differences in Backgrounds and Beliefs)	Click Here



New World of Work and LinkedIn's 21st C

Courses

[Course: Change Management Foundations](#)

[Course: Project Management Foundations: Change](#)

[Course: Managing Diversity](#)

[Course: Leading Change](#)

[Course: Managing Stress](#)

[Course: Embracing Change](#)

[Course: Learning Design Thinking: Lead Change in Your Organization](#)

[Course: Problem Solving Techniques](#)

[Course: Solving Business Problems](#)

[Course: Critical Thinking](#)

[Course: Collaborative Design: Managing a Team](#)

[Course: Managing Virtual Teams](#)

[Course: Conflict Resolution Foundations](#)

[Course: Communication Tips Weekly](#)

[Course: Communication](#)

[Course: Interpersonal Communication](#)

[Course: Project Management Foundations: Communication](#)

[Course: Digital Media Foundations](#)

[Course: Business Writing Principles](#)

[Course: Managing Virtual Teams](#)

[Course: Implementing an Information Security Program](#)

[Course: Cybersecurity Foundations](#)

[Course: Computer Components and Peripherals for IT Technicians](#)

[Course: Problem Solving Techniques](#)

[Course: Project Management: Solving Common Project Problems](#)

[Course: Social Media Marketing: Facebook and Twitter](#)

[Course: Communicating with Empathy](#)

[Course: Building Business Relationships](#)

[Course: Building Trust](#)

[Course: Customer Service: Creating Customer Value](#)

[Course: Using Customer Surveys to Improve Service](#)

[Course: Entrepreneurship Foundations](#)

[Course: Motivating and Engaging Employees](#)

[Course: Learning Brainstorming](#)

[Course: Risk-Taking for Leaders](#)

[Course: Building Resilience](#)

[Course: Setting Team and Employee Goals](#)

[Course: Creating a Business Plan](#)

[Course: Learning from Failure](#)

[Course: Influencing Others](#)

[Course: Managing Diversity](#)

[Course: Communicating Across Cultures](#)



Century Skills Crosswalk

Videos

[Video: Change management overview](#)

[Video: Managing change](#)

[Video: Managing stress](#)

[Video: Being flexible and agile](#)

[Video: Responding to feedback](#)

[Video: How to respond to critical feedback](#)

[Video: Cultivating a global mindset](#)

[Video: Design thinking mindset](#)

[Video: Developing a quality mindset](#)

[Video: The problem-solving mindset](#)

[Video: Preparing your mindset](#)

[Video: Adopting a business analyst mindset](#)

[Video: Learn how to solve problems](#)

[Video: When team collaboration doesn't work](#)

[Video: Invite the team to collaborate](#)

[Video: Tools for managing virtual teams efficiently](#)

[Video: How to manage virtual teams](#)

[Video: Managing remote employees](#)

[Video: Setting attainable goals and objectives](#)

[Video: How to reprioritize as new ideas arise](#)

[Video: Providing regular feedback](#)

[Video: Understanding feedback](#)

[Video: Communication is the key](#)

[Video: The fundamentals of communication](#)

[Video: What are 21st century communication skills?](#)

[Video: Developing proper communication skills](#)

[Video: Understanding etiquette in some of the most common written business communications](#)

[Video: Refining your verbal communication](#)

[Video: How to listen actively](#)

[Video: Introducing effective listening behaviors](#)

[Video: Implementing active listening skills](#)

[Video: Tools for managing virtual teams efficiently](#)

[Video: How to manage virtual teams](#)

[Video: Managing remote employees](#)

[Video: Enabling Remote Management](#)

[Video: Information security](#)

[Video: How do I determine what data I need to solve a problem?](#)

[Video: Understanding how search engines index content](#)

[Video: Having empathy](#)

[Video: Empathize](#)

[Video: Empathize with others](#)

[Video: What is empathy?](#)

[Video: Listening with empathy](#)
[Video: How to express empathy](#)
[Video: Creating a culture of trust and integrity](#)
[Video: Building trust](#)
[Video: Customer needs and satisfaction](#)
[Video: Building relationships that last](#)

[Video: Increase self-awareness](#)
[Video: Increase self-awareness](#)
[Video: Motivation](#)
[Video: Motivating team members](#)
[Video: Breaking through with brainstorming](#)
[Video: Brainstorming techniques](#)
[Video: Mastering innovative thinking](#)
[Video: How to develop more creative ideas](#)
[Video: Develop the new business idea list](#)
[Video: Earned value management risks](#)
[Video: Focusing on customer needs](#)
[Video: Making risk feel like learning](#)

[Video: Building your resilience threshold](#)
[Video: Build resilience and resourcefulness](#)
[Video: Developing resilience](#)
[Video: Determine resilience](#)
[Video: Goal setting](#)
[Video: Learning from failure](#)
[Video: Making better decisions at work](#)
[Video: Reducing decision-making risk](#)
[Video: The power of growth mindset](#)
[Video: Helping others resolve conflict](#)

[Video: Increase self-awareness](#)
[Video: Be consistently proactive, not reactive](#)
[Video: The impact of company culture and values](#)
[Video: Increase self-awareness](#)
[Video: Building self-awareness as a manager](#)
[Video: Getting to know yourself](#)
[Video: Perceiving yourself accurately](#)
[Video: Ethical behavior expectations](#)
[Video: Being consistent](#)
[Video: Using your strengths](#)
[Video: Encourage commitments and consistency](#)

[Video: Harnessing diversity](#)
[Video: Maintaining a diversity of ideas](#)
[Video: Why unconscious bias matters to business](#)
[Video: Cultural differences](#)
[Video: Communication and cultural differences](#)

[Video: Cultivating social awareness](#)

[Video: Understanding feelings](#)

[Video: An introduction to diversity](#)

