



## Employee Training & Education

# HOSPITALITY

We deliver customized, high quality employee training and education programs that increase productivity, improve workers' skills and enhance organizational efficiency.



## Training and Certifications

- Customer Service
- HR training
- Communication Skills
- Computer Training
- Finance and Accounting
- Leadership and Management
- Presentation Skills
- Project Management
- Diversity and Sensitivity
- Interpersonal Skills
- Vocational ESL
- Business and Technical Writing
- Time Management
- OSHA Safety
- LEAN/Six Sigma
- Supervisory Skills
- Strategic Planning
- Team Building

\$11

Billion is lost annually due to employee turnover.

62%

Managers believe that they are not doing a good job to provide effective training to their employees.

\$13.5

Million total loss to businesses each year from ineffective training.

*“The only thing worse than training your employees and having them leave . . . is not training them and **HAVING THEM STAY!**”*  
– Henry Ford –  
Founder of Ford Motor Co.

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Use State of California funding to increase your training. (ETP) Employee Training Panel and MiraCosta College work together to provide businesses in San Diego County with low-cost, subsidized training to increase efficiencies, enhance productivity, and reduce costs. Employers who qualify, can use this funding for a variety of customized training.